As this report is going to print, I am nearing my two-year anniversary as director of METRO, and I could not be more proud of the work our staff is doing in service to our membership. Embracing our goal last year of “leading through change,” your METRO staff has:

- hosted thousands of members for workshops, special events, webcasts, and more.
- created entirely new programs to support independent professionals and our institutional members.
- collaborated with allied library, archives, and cultural heritage organizations on events to benefit our respective memberships.
- compiled and distributed disaster recovery resources for members while Hurricane Sandy was still wreaking havoc.
- completely retooled our annual membership meeting and conference to feature work at our member institutions.

And there’s plenty more that you will read about elsewhere in this report.

More than anything, I am proud that our members have risen to the challenges of this changing landscape and turned obstacles into opportunities and opportunities into success stories. NYC school librarians continue to work tirelessly to promote and implement the Information Fluency Continuum framework for library instruction. Our public library systems are regularly exploring new ways for improving service to their constituent communities, like the New York Public Library and Brooklyn Public Library BookOps collaboration. And Queens Library showed us how critical libraries are to communities recovering from disaster. Our hospital libraries remain a nationwide benchmark for library services supporting medical research and healthcare. Our academic libraries continue to define what library services mean in the twenty-first century.

Clearly, there is not enough room to identify every inspiring project, program, or professional in the METRO membership, and that’s one of the things that makes the New York City library, archives, and museum communities so vibrant. We’re trying new things — succeeding at many and failing quickly at some to move on to the next opportunity.

While we head into the next year of activity at METRO, I’d like to make a promise to you — a promise I also hope you’ll make. Let’s confront the trope we hear all the time that positions our professional community as reactors to the changes around us. Let’s move beyond the idea that we’re making the best of the situations we’re facing. Let’s instead embrace the reality that we are the drivers of our professional futures and acknowledge that the good work we’re doing is not a byproduct of “getting by.” Once we give ourselves permission to acknowledge our successes, we can remind others around us how important we are as well.

I look forward to another great year with all of you.

Jason Kucsma
Executive Director
During this past year, under the stewardship of its new Executive Director, Jason Kucsma, METRO pursued its vision of “leading through change” for this new knowledge-centric century.

- METRO’s Annual Conference was transformed into a day-long opportunity for learning, discussion, and collaboration. This year’s keynote speakers included Renee Hobbs on digital literacy and libraries and Deanna Marcum on the power of collaboration.

- Professional development continued to grow with 150 separate events, thousands of participants, SIG meetings, webinars and more. And services to the individual myMETRO membership have increased as well.

- This past summer, METRO welcomed aboard its first Wikipedian-in-Residence and Open Data Fellow to assist METRO members in using Wikipedia effectively and in succeeding with their open data initiatives.

- METRO also completed its first year of Innovative Internships for graduate students and recent grads to fund otherwise unpaid internships at member institutions.

- METRO continues to play a statewide and national role in strategic discussions about the future of libraries and information services.

I want to thank the members of METRO — and your dedicated board members — for their strong support and participation in METRO’s new directions. We will continue to depend upon you to participate in building METRO and making it a valuable organization for you and the metropolitan region.

Norm Jacknis
President
# Statement of Revenues, Expenses, and Net Assets

**Fiscal Year July 1, 2012 Through June 30, 2013**

## Support and Operating Revenue:

- Grant revenues—State of New York ........................................ 1,775,454
- Contributions ........................................................................... 400
- Membership Fees .................................................................. 338,621
- Program Fees ......................................................................... 93,283
- Miscellaneous ......................................................................... 3,034

Total Support and Operating Revenue ........................................ 2,210,792

## Operating Expenses:

- Program Services ................................................................... 1,777,442
- Management & General Expenses .......................................... 395,916
- Fundraising ............................................................................. 16,432

Total Operating Expenses ......................................................... 2,189,790

## Excess of Support and Operating Revenue over Operating Expenses

Excess: ...................................................................................... 21,002

## Investment Return:

- Interest Income ....................................................................... 84,531
- Net unrealized gain (loss) from investments .................. 239,636

Total Investment Return (Loss) .................................................. 324,167

Change in Net Assets ................................................................. 345,169

## Net Assets:

- Beginning of the Year ............................................................ 3,755,999
- End of the Year ....................................................................... 4,101,168

### Financial Note

METRO works hard to provide maximum value to its members while operating on a limited budget. This fiscal year, METRO once again received vital support from the State of New York and our member institutions that helped us launch or sustain a broad range of new and traditional programs and services.

---

## Staff

- **Jason Kucsma**, Executive Director
- **Davis Erin Anderson**, Community Engagement Manager
- **Jefferson Bailey**, Strategic Initiatives Manager
- **Laura Forshay**, Professional Development Manager
- **Anne Karle-Zenith**, Digital Services Manager
- **Lawi Laktabai**, Finance Manager
- **Joan A. Napolitano**, Hospital Library Services Program Manager
- **Anh Ngo**, Finance Assistant
- **Tom Nielsen**, Member Services Manager
- **Mark Parson**, Administrative Support Assistant

---

## Board of Trustees

- **Norman J. Jacknis, President**
  Director, Cisco IBSG Public Sector
- **Jeff Olson, Vice President**
  Associate Vice President for Online Learning and Services, Director of Library and Information Science
  St. John’s University
- **Patricia C. Skarulis, Secretary**
  Vice President of Information Systems & Chief Information Officer
  Memorial Sloan-Kettering Cancer Center
  2012–2015
- **Colleen Cuddy, Treasurer**
  Director
  Samuel J. Wood Library & C.V. Starr Biomedical Information Center
  Weill Cornell Medical College
- **Thomas W. Galante**
  Library Director and Chief Executive Officer
  Queens Library
- **Sandra Galef**
  Assemblywoman, 90th Assembly District
- **LaRuth Gray**
  Director of External Relations and Information Management
  Metropolitan Center for Urban Education
  New York University
  Steinhardt School of Education
- **Joshua Greenberg**
  Program Director, Digital Information Technology
  Alfred P. Sloan Foundation
- **Milan R. Hughston**
  Head of Library & Museum Archives
  Museum of Modern Art (MOMA)
The Library
- **James G. Neal**
  Vice President for Information Services and University Librarian
  Columbia University
- **Betty A. Rosa**
  Member at Large
  New York State Board of Regents,
  Judicial District XII, Bronx
  Chambreleng Hall, Bronx
  University of the Arts
- **Ann D. Thornton**
  Andrew W. Mellon Director of the New York Public Libraries
  The New York Public Library
- **Louis Zacharilla**
  Director of Development,
  Intelligent Community Foundation
<table>
<thead>
<tr>
<th>Statistic</th>
<th>Value</th>
</tr>
</thead>
<tbody>
<tr>
<td>Participants in METRO workshops and special events</td>
<td>3,126</td>
</tr>
<tr>
<td>Followers on Twitter</td>
<td>1500+</td>
</tr>
<tr>
<td>Individuals subscribed as myMETRO members</td>
<td>280+</td>
</tr>
<tr>
<td>Institutional members</td>
<td>271</td>
</tr>
<tr>
<td>Members using our lynda.com training resources</td>
<td>177</td>
</tr>
<tr>
<td>Workshops and special events hosted</td>
<td>150</td>
</tr>
<tr>
<td>Academic libraries assisted by METRO to receive $680,367 in coordinated collection development aid</td>
<td>75</td>
</tr>
<tr>
<td>Active Special Interest Groups supported</td>
<td>13</td>
</tr>
<tr>
<td>Extensive consultations for local collecting institutions</td>
<td>10</td>
</tr>
<tr>
<td>Individuals subscribed as lifetime myMETRO members</td>
<td>6</td>
</tr>
<tr>
<td>New professionals funded to do innovative projects</td>
<td>5</td>
</tr>
</tbody>
</table>

**Grants to support technology improvements, collection development, and interlibrary loan for hospital libraries**: $275,833

**Grants to fund digitization projects**: $93,210

**Distributed in support of NYC-area institutions collecting and preserving historical records**: $72,000

**Awarded to myMETRO members in Professional Development Scholarships**: $1,300